

# **Fee Policy**

#### 1. Introduction

This policy sets out how **Mother's Pet Nursery** manages the payment of fees, funded hours, and additional charges. It ensures fairness and transparency for all families and helps us provide high-quality early years education and care.

#### 2. Fees & Sessions

- Nursery fees are payable Monthly in advance.
- Fees apply to all booked sessions, whether attended or not (including absence due to illness or holidays).
- Fees are reviewed annually; parents will be given at least one month's notice of any changes. Any fee increase or revision will always be communicated to parents in writing before the start of the term in which the change takes effect.

### 3. Funded Early Education (FEE)

- We offer government-funded early education places for eligible 2, 3, and 4-year-olds.
- Funded hours are offered as **term-time only** as per local authority guidance.
- Additional hours beyond the funded entitlement are charged at the standard rate.
- Funded hours cannot be swapped, transferred, or "carried forward" between weeks.
- Parents must sign a Parent Declaration Form to access funding.

### 4. Invoicing & Payment

- Invoices are issued Monthly in advance.
- Fees must be paid by 5<sup>th</sup> of each month.
- Payments can be made by:
  - Bank transfer
  - Workplace childcare vouchers
  - Tax-Free Childcare

• A receipt is available on request.

### 5. Absences, Holidays & Closure

- Fees remain payable during your child's absence due to illness, holiday, or other personal reasons.
- Fees are still payable if the nursery is forced to close due to circumstances beyond our control (e.g., severe weather, power failure, pandemic restrictions).
- No refund is given for sessions missed.

#### 6. Late Collection

- Children must be collected promptly at the end of their booked session.
- A late collection fee of £5 after 10 minutes and £10 after 30 minutes of lateness will be charged.
- Repeated lateness may result in withdrawal of your child's place.

### 7. Late / Non-Payment

- Late payment of fees will incur a charge of £10 per day until paid in full.
- If fees remain unpaid, your child's place may be suspended or withdrawn.
- Continued non-payment may result in debt recovery action being taken.

### 8. Notice Period

- A minimum of 4 weeks written notice is required if you wish to reduce sessions or withdraw your child.
- Fees remain payable during the notice period.

# 9. Deposits & Registration Fees

- A non-refundable registration fee of £75 is payable to secure a place.
- A **deposit of £100** may be required; this will be refunded against the final invoice provided all fees are up to date.

# 10. Additional Charges

- Extra sessions or hours outside your agreed booking are charged at the standard hourly rate of £8 per hour
- Charges may also apply for extras such as:
  - o Outings
  - Meals/snacks outside funded hours
  - Special activities/resources (if applicable)

## 11. Support with Fees

Parents may be able to access help with childcare costs through:

- Tax-Free Childcare
- Universal Credit
- Childcare Vouchers (if already in scheme)
- Early Years Entitlement funding

Further advice can be found at: www.childcarechoices.gov.uk

# 12. Agreement

By signing the registration form, parents/carers agree to comply with this Fee Policy.

Reviewed date 01/09/2025

Next review date 01/09/2026